



# Leadership Fundamentals

## LEADERSHIP DEVELOPMENT SIX-PART WEBINAR SERIES

September 29 - November 3, 2021  
Wednesdays | 1 - 4 pm CST

Virtual workshop facilitators:  
Pat Hirst & Ardele Karaganis

### This training covers:

The most effective leaders ensure the right work gets done, while having a positive impact on the people around them. In this series, you will learn and explore the skills needed to lead people and manage results including:

- The role of a leader and their influence on organizational culture and motivation.
- Strategies for engaging and retaining each person on your team.
- A practical approach to coach performance; providing positive feedback and addressing performance issues.
- The difference between coaching your people and telling them what to do.
- Best practices to manage conflict and build trust for a highly productive team.

People First's approach to Leadership Development focuses on strengthening the capacity and effectiveness of front-line and mid-level managers. The sessions are practical and interactive. This series is an effective way to develop leadership skills for anyone who leads or manages others. Upon program completion, participants have the option to receive one hour of complimentary one-on-one coaching.

### Modules 1 & 2

#### Role of Leadership | Creating a Motivating Environment

You will learn to apply the principles of effective leadership, understanding your role as a leader and motivational factors impacting employee engagement and performance. Communication models and best practices will be provided through the program.

### Modules 3 & 4

#### Team Building | Coaching for Success

Explore the elements needed to create a high-performing team and consider and apply approaches for coaching to provide positive feedback and develop others.

### Modules 5 & 6

#### Coaching for Improvement | Managing Conflict Productively

Explore methods and models to provide constructive feedback, manage performance challenges, and prepare for constructive discipline. Consider the mindset, skill set, and approaches to manage conflict effectively.

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HR SERVICES

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