

# Leadership Fundamentals Miniseries

60-minutes per Webinar \$199 (three unique sessions)

## Session 1: Leadership and Employee Engagement

- Part 1:
  - Social and Emotional Intelligence for Leaders: Understand the basics of social and emotional intelligence; connect to understanding personal style identified in management POP and engaging people with different styles.
- Part 2:
  - Leadership vs Management: Examining two key skill sets focused on differentiating how to provide leadership and how to manage in a variety of circumstances.
  - Creating a Motivating Environment/Culture: Learn the basics of understanding how to engage and motivate a team, leveraging leadership and management styles.

## Session 2: Effective Coaching and Conflict Management

- Part 1:
  - Guiding Principles of Coaching: Learn the fundamentals of navigating a coaching conversation.
  - Fundamentals of Performance Management: How to effectively hold employees accountable and manage disciplinary conversations.
- Part 2:
  - Basics of Conflict: What are the key characteristics of workplace conflict.
  - Managing Conflict: How to effectively navigate a workplace conflict as a supervisor; basics of facilitating difficult conversations and mediating between employees.

## Session 3: Building High Performance Teams

- Part 1:
  - High Performance Teams: What are the essential characteristics of high performance teams.
  - Team Dynamics: Understand the types of personalities managed within a team and how that impacts overall dynamics.
- Part 2:
  - Team processes: Managing phases of team development and processes that need to occur within each stage.
  - Goal Setting: Setting motivating goals; connecting goals to broader accountability processes.